**Vine Support Ltd - Privacy Policy (revised 08.02.2023)**

This privacy policy outlines the types of personal information we may collect from you or that you may provide when you interact with our website, applications, or services, how we use such information, and the steps we take to protect your privacy.

**Information Collection, Use, and Sharing**

We are the sole owners of the information collected on our website, applications, and services. We only have access to/collect information that you voluntarily give us via email, forms, or other direct contact from you. We will not sell or rent this information to anyone.

We will use your information to respond to you, regarding the reason you contacted us. We will not share your information with any third party outside of our organization, other than as necessary to fulfil your request.

**Your Access to and Control Over Information**

You may opt out of any future contacts from us at any time. You can do the following at any time by contacting us via the email address or phone number given on our website:

See what data we have about you, if any.

Change/correct any data we have about you.

Have us delete any data we have about you.

Express any concern you have about our use of your data.

Security

We take precautions to protect your information. When you submit sensitive information via our website, applications, or services, your information is protected both online and offline.

Only employees who need the information to perform a specific job (for example, billing or customer service) are granted access to personally identifiable information. The computers/servers in which we store personally identifiable information are kept in a secure environment.

**Updates**

Our Privacy Policy may change from time to time and all updates will be posted on this page.

If you feel that we are not abiding by this privacy policy, you should contact us immediately via the email address or phone number given on our website.

Data Protection Officer Leanne Shaw

ICO Certification No: ZB032396